



### Fulfilling our ambition

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## "To be a global leader in helping customers secure their financial futures"

- Rebalance capital allocation
- o Improve growth and returns
- Reduce financial markets risks
- Manage AEGON as an international company

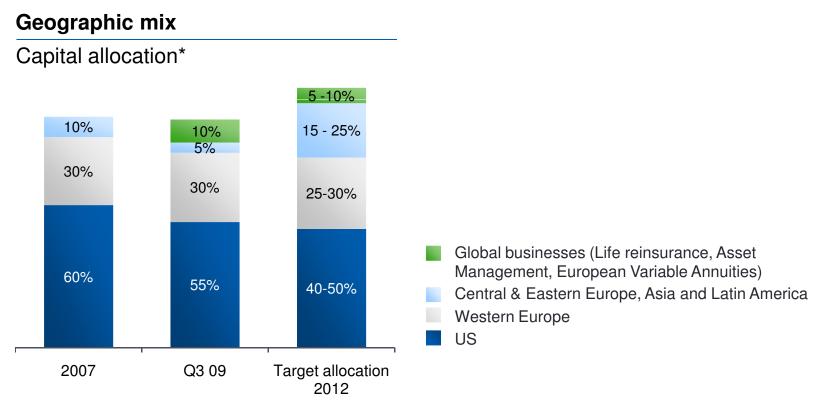


...resulting in sustainable profitable growth

#### First things first



- First priority: full repayment of capital support
- o EUR 1 billion repaid on November 30 first step towards full repayment



<sup>\*</sup> Capital in units adjusted for revaluation reserves

#### Key achievements



#### Full repayment to the Dutch State

Repaid EUR 1 billion as first step towards full repayment

#### Reallocate capital towards businesses with higher growth and return prospects

- Freed-up EUR 4.2 billion since June 2008 60% capital efficiency and 40% de-risking
- Excess capital of EUR 3.7 billion\*
- Running off institutional spread-based business

#### Improve growth and return from existing business

Cost savings measures target for 2009 of EUR 150 million achieved by Q3 2009

#### Reduce financial markets risks

Reduced risk to equity markets, interest rates and credit markets

#### Manage AEGON as an international company

- Global asset management operational
- o Launched variable annuities in the UK, Netherlands, France and Japan

#### ... while strengthening the franchise

<sup>\*</sup> Q309 was EUR 4.8 billion -/- EUR 1.1 billion repaid to Dutch State

#### Americas – grow in Pensions and At-Retirement



	Achievements	Opportunities	Execution	
Retail life	<ul><li>New distribution added</li><li>Offering high quality service</li><li>Top-5 player</li></ul>	<ul> <li>Largest and most sophisticated life market, but still underserved</li> <li>More rational pricing</li> </ul>	<ul> <li>Create common product portfolio across diverse distribution channels</li> <li>Capitalize on direct marketing data mining techniques</li> </ul>	
Pensions	<ul> <li>Outgrown market for last 10 years</li> <li>Leading position in health care segment of 403(b) market</li> <li>Service excellence and award winning innovative programs</li> </ul>	<ul> <li>Total retirement outsourcing continues</li> <li>Positive retirement demographics</li> <li>Growing reliance of worksite distributed products</li> </ul>	<ul> <li>Continue to broaden distribution</li> <li>Focus on smaller &amp; midsized plans (underserved)</li> <li>Leverage total retirement outsourcing capabilities and capitalize on institutional trends within the health care segment</li> </ul>	Fulfilling ambition
At Retirement	<ul> <li>Attracted top-tier VA wholesalers</li> <li>Redesigned VA product</li> <li>Reduced time-to-market to 3 months</li> </ul>	<ul> <li>~80 million baby boomers to retire next 18 years</li> <li>Greater awareness for retirement solutions</li> </ul>	<ul> <li>Consolidate multiple operating system platforms</li> <li>Offer excellent customer service</li> <li>Increase penetration of independent broker/dealer channel</li> </ul>	tion

#### The Netherlands – improve position in SME pensions



		Achievements	Opportunities	Execution	
2011:000	Retall IIIe	<ul><li>Stable market share</li><li>Well positioned in broker channel</li></ul>	<ul> <li>Retreating government and employers increases need for savings for later</li> <li>Increased regulatory transparency on commissions</li> <li>Increase in retirement age (from 65 to 67)</li> </ul>	<ul> <li>Multi distribution channels</li> <li>New generation products</li> <li>Develop own direct distribution channel</li> <li>Improve organization of Retail and Intermediary</li> </ul>	
Octobology	relisions	<ul> <li>Institutional market leader</li> <li>Dedicated SME sales organization</li> <li>Innovative modular pension product launched</li> <li>Strong growth of pension administration business</li> </ul>	<ul> <li>Improve SME pensions market position</li> <li>Corporates continue to outsource pensions</li> </ul>	<ul> <li>Focus on top 200 brokers</li> <li>Dedicated SME organization</li> <li>Outstanding product line</li> <li>Further invest in pension administration</li> </ul>	Fulfilling ambition
At Botizomont		<ul> <li>Products economically priced, improved VNB</li> <li>Increased retention</li> <li>Launched new annuity products</li> </ul>	<ul> <li>Growing market as policies expire with mandatory annuitization</li> <li>High growth of internal portfolio expirations (roll-over)</li> </ul>	<ul> <li>Introduce new generation of income products with guarantees, including variable annuities</li> <li>Multi channel approach with more focus on internet</li> </ul>	tion

#### UK – leverage strong pension position for At-Retirement market



	Achievements	Opportunities	Execution	
Retail life	<ul> <li>High proportion of non-mortgage individual protection sales</li> <li>Exited Group Risk business</li> <li>Improved brand recognition</li> </ul>	<ul> <li>Significant protection gap</li> <li>Attractive product for intermediaries and banks</li> </ul>	<ul> <li>Ongoing investment in brand</li> <li>Development of simple bank products</li> </ul>	
Pensions	<ul> <li>Top 3 market position</li> <li>Strong increments and new entrant sales to existing schemes</li> <li>Improvement in asset management performance</li> </ul>	<ul> <li>Auto-enrolment plans increasing existing scheme membership</li> <li>Government encouraging private provision</li> <li>Pricing and capital requirements improving</li> </ul>	<ul> <li>Investment in SIPP* proposition</li> <li>Selective use of capital and bespoke scheme pricing</li> <li>Focus on administrative and asset management capabilities</li> </ul>	Fulfilling ambition
At Retirement	<ul> <li>#1 in intermediated At-Retirement with most comprehensive offering (leading drawdown, annuity and VAs)</li> <li>~80% of our pensions is rolled over to annuity with AEGON</li> </ul>	<ul> <li>Significant demographic trends requiring income in retirement</li> <li>~15%pa growth in market to 2012</li> <li>Greater awareness for retirement solutions</li> </ul>	<ul> <li>Benefiting from SIPP* investment</li> <li>Adjusting pricing ahead of Solvency II</li> </ul>	tion

#### Central & Eastern Europe – profitable growth



	Achievements	Opportunities	Execution	
Botoil	<ul> <li>Top 3 in Poland and Hungary</li> <li>Introduced innovative products in Czech Republic and Slovakia</li> <li>Start-ups in Romania and Turkey</li> </ul>	<ul> <li>Market ready for new type of life products</li> <li>Roll-out of household insurance throughout region</li> </ul>	<ul> <li>Launching new products, developed with US expertise</li> <li>Leverage on Hungarian household knowledge – one administrative platform</li> </ul>	
Pensions	<ul> <li>Strong asset management performance</li> <li>High growth in pension fund members to 2.1 million currently</li> <li>Out-performance of asset management</li> </ul>	<ul> <li>Add new 'lottery' members in Poland</li> <li>Favorable demographics</li> </ul>	<ul> <li>Develop Pension Advisor channel (tied)</li> <li>Capitalize on banking and broker relationships</li> <li>Asset management outperformance</li> </ul>	Fulfilling ambition
At Betirement		First retirees from private pension funds will enter to the market in 2-3 years	<ul><li>New product developed (regulated)</li><li>Direct distribution</li></ul>	lion

#### Additional opportunities for growth



		Achievements	Opportunities	Execution	
	Asia	Rank #6 in China*  Accelerated growth in India  Obtained license in Japan, VA products launched  Sold Taiwanese life business	<ul> <li>Serving largest Asian markets: China, India, Japan</li> <li>Growth driven by improving penetration, growing wealth and ageing population</li> </ul>	<ul> <li>Leverage best practices</li> <li>Benefit from strength of local partners</li> <li>Further grow business to realize scale</li> </ul>	
Spain		Established five joint ventures with local savings banks Exclusive access to over 2,200 bank branches and 4.5 million banking clients Operational efficiencies captured with centralized back-office	<ul> <li>Underserved Spanish market remains attractive</li> <li>Consolidation among local saving banks (caja's) - grow with partners</li> </ul>	<ul> <li>Leverage deep bancassurance knowledge and high-performance back office platform</li> <li>Sharing best practices</li> <li>Short time-to-market</li> <li>Increase penetration of Life with existing clients of the caja's</li> </ul>	Fulfilling ambition
l atin ∆merica		Established presence in Brazil and Mexico  Strong presence delivering worksite solutions	<ul><li>Large, underserved markets</li><li>Alternative forms of distribution</li></ul>	<ul> <li>Delivering high value solutions to middle-market through agents</li> <li>Leverage on US knowledge</li> <li>Develop bancassurance relationships</li> </ul>	lion

#### Development of underlying earnings before tax per quarter



Pre-crisis < 2008

Current Q3 2009

EUR 650 Million

#### **Earnings impacted by**

- o Run-off institutional spread-based business : ~EUR 80 million
- o Equity markets: ~EUR 100 million
- o De-risking: ~EUR 40 million

EUR 417 million\*

<sup>\*</sup> Excluding exceptional items

# Market impact

### Post-crisis run-rate > 2010

# EUR/USD Quarterly UEBT (EUR million) 1.30 450 - 500 1.45 425 - 475 1.60 400 - 450

o Equity markets medium term growth rate 8-9% p.a.

# Management actions

Primary drivers of underlying earnings growth

- Growth of business
- Cost savings
- Redeployment of cash

#### Reduced financial markets risks



#### **Americas**

- Risk transfer through reinsurance
- Macro-hedge related to retail variable annuity portfolio
- Run-off of Institutional spread-based business
- Product redesign (Variable Annuities)

#### The Netherlands

- Sale of equity positions completed end 2007
- Interest rate risk almost completely hedged
- o 50% of equity exposure embedded in guarantees hedged

#### Other countries

Exit Taiwan – reduced long-term interest sensitivity

#### Investments

- Reduced risk profile of investment portfolio
- Sale of credit derivatives (tranched credit protection)

#### Manage AEGON as an international company



- Global asset management operational
- o Variable Annuities:
  - Use product competencies from US and UK to growth markets
  - Hedging centralized in the US
  - European platform in Dublin
  - Launched VA in UK, NL, France, Japan
- European data center in Edinburgh



#### Conclusions



- Delivering on strategic priorities
- First step toward full repayment
- Focus on financial life-cycle of customers
- o Improved risk profile
- Well-positioned in each of our markets







Q&A